

This page is intended for administrator reference on performing a reset on the UniKey SR2 Reader.

## Perform a reset on the SR2 Reader

A reset is performed in order to clear the reader of existing organizations and corresponding end-user credentials. Access to any specified organization will need to be re-established before continuing reader use.

- 1. To locate the reset button on the reader, dismount from the installation points. The reset button is located on the back of the reader, as depicted in Figure 1.
- 2. Confirm that the reader is still connected to power source; The LED ring should display a solid blue animation.
- 3. Hold down the reset button for a minimum of 5 seconds.
- 4. After the reader has successfully completed the reset, the LED ring will momentarily flash a series of red, white, and amber blinking. Once the amber is solid, the reset is complete.
- 5. The reader's enrollment has now been cleared and is ready to be enrolled at a specified organization.<sup>1</sup>



Figure 1: Reset button is located on the back of the reader between the buzzer and cable.

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<sup>&</sup>lt;sup>1</sup> For more information on a factory reset, please see Related Documents



**Related Documents** 

## AN1011: SR2 Factory Reset

Reset for SR2 erasing current enrollment and corresponding credentials, along with any software updates initiated from mobile app since manufactured for a complete factory reset.



## **Revision History**

| Revised By      | Revision Date | Version | Change Summary      |
|-----------------|---------------|---------|---------------------|
| RLJ & EKC & MBM | 10/12/2017    | 1.0     | Initial Release     |
| EKC             | 10/19/2017    | 1.1     | Resolved formatting |
|                 |               |         | issues; updated     |
|                 |               |         | illustrations       |